THE COMPLETE DIRECT MARKETING PLANNING SYSTEM

## SAMPLE REPORTS

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## DARTexpert ${ }^{\text {m }}$

The Ultimate Planning System for Direct Marketers


## Step One: Build a database of past results

Building an historical database of direct response history is the first step in making DARTexpert your total direct marketing planning tool. Using DART's Import Wizard your direct response information can be easily imported directly from your order entry system or from Excel. Next, your DART database can be customized to include field nomenclature and calculation variations unique to your direct marketing program. List names and selection classifiers can be standardized using DARTs Master Table methodology. You can specify data entry "preferences" such list cpm or total list costs. Updated information including recent order counts, pay-up, costs and backend reorder information can be electronically imported to update your database as needed.
DART's Project to Final response curves can be triggered to estimate final results for active campaigns. Finally, all DART reports can be exported to Excel and emailed.


Exhibit A-1

## DART'S UNIQUE DATA EDITING TOOLS ASSURE DATABASE ACCURACY

DART'expert's unique data editing technology lets you quickly and thoroughly add value to your direct marketing history. DART is organized by product databases. Each product database contains campaigns of historical and current direct marketing activity. Each campaign can hold unlimited list records. Each list record can hold over 280 data items.


Existing DART data fields can be activated and customized as needed. New data fields can be created and used in special formulas developed for each product database.

List records can be updated directly from order entry systems across all campaigns...past and present.



## STEP TwO: ANALYZE YOUR DIRECT MARKETING PROGRAM

DARTexpert features eight master report formats for reporting and analyzing your direct mail program. With DART's unique list segmentation, indexing, and profitability benchmarks you can slice your response data and evaluate your direct marketing performance in virtually unlimited ways. The management report package can be customized by you to automatically zero in on the critical market factors important to your direct marketing program's success. Seasonality, the 80/20 Rule, response layering, list group segmentation, test panel analysis, market roll-outs, and many other "what-if" scenarios can be quickly, thoroughly and accurately called up and displayed. Reports results can be printed, exported to spreadsheet formats, or emailed.


Exhibit A-3

## Market Analysis <br> SAMPLE REPORT DESCRIPTIONS

## Campaign Summary

Provides an overview of your entire direct marketing program and summarizes results by campaign. Relative performance indices can be shown against the overall average for all campaigns or against a specific campaign.

## Master Performance - List Detail

A versatile format for analyzing performance in virtually unlimited ways. Records can be sorted in many sub group rankings, selected individually or in like groups using Boolean logic (if..then, and, or) and ranked as groups. All database items can be shown for each list record including performance through 3 marketing cycles and by various cost and profitability benchmarks. Performance indices are computed for response and profit results to show how each list performed relative to its campaign peer group.

## Master Performance - List Dictionary

Lists can be grouped and ranked by name to form a consistent "dictionary" of your database. Many sub-sorts can be applied to each group. In this example, the secondary ranking is campaign. DART's indexing system compares each list's performance to the average for all qualified lists in a promotion group. The relative performance of lists can be analyzed and compared over many campaigns with seasonal patterns, price, offer and package differences factored out.

## Master Performance - " $\mathbf{8 0} / \mathbf{2 0}$ Rule" Analysis

Lists can be grouped and ranked by subtotals with results shown as a percent of total response performance for all lists mailed during the period. In this example, list groups are ranked by most net orders produced during a three-year period. The top seven lists produced $57 \%$ of all paid orders produced by $50 \%$ of names mailed. This analysis helps focus on core marketing segments.

## Production - Campaign Analysis

Profiles campaign results showing individual and cumulative performance. This format is useful for determining breakeven mailing levels for a promotion group and mailing depth.

## Actual to Budget

Compares actual results to budget and ranks lists by response variance. This "report card" analysis provides a list by list performance review and promotes list selection accountability.

Campaign(s): 2005-01M 2005: JAN Main File 2004-02H 2004: FEB Hotline 2003-07M 2003: JULY Main File 2002-07MF 2002: JUL Main File 2002-01MF 2002: JAN Main File

2004-10M 2004: OCT Main File 2003-10M 2003: OCT Hotline Final 2002-09M 2002: SEP Hotline Fina 2002-05M 2002: MAY List Tests 2001-09M 2001: SEP Main File

2004-07M 2004: JUL List Tests
2003-07T 2003: JULY Test Panels 2002-07T 2002: JUL Test Panels 2002-01T 2002: JAN Test Panels

Ranked by Campaign Name
Performance Totals, Profits and Indices are based on activity through the Initial Marketing Cycle. Indexes Relative to Report Totals.

Notes: Provides overview of direct marketing program. Summarizes results by campaign.

| Rank | $\begin{aligned} & \text { Campaign } \\ & \text { Name } \end{aligned}$ | Campaign Description | $\xrightarrow[\text { List }]{\text { Count }}$ | Names Mailed | Gross Orders | $\begin{array}{r} \text { Gross } \\ \text { Resp\% } \end{array}$ | GResp | Orders | $\begin{array}{r} \frac{\text { Net }}{} \\ \underline{R e s} \% \end{array}$ | $\frac{\text { Payupl }}{\text { GOrder }}$ | NResp Index | Total Revenue | $\frac{\text { Loaded }}{\underline{\operatorname{Cost} t}}$ | $\frac{\text { Loaded }}{\text { Profit }}$ | $\begin{aligned} & \text { Loaded } \\ & \text { Prf/Ord } \end{aligned}$ | Index |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 2001-09M | 2001: SEP Main File | 40 | 173.827 | 11,578 | 6.66\% | 111 | 4,369 | 2.51\% | 37.7\% | 114 | \$47,839 | \$80,782 | $(\$ 32,943)$ | (\$7.54) | 107 |
| 2 | 2002-01MF | 2002: JAN Main File | 46 | 2,102.460 | 165,116 | 7.85\% | 131 | 71,634 | 3.41\% | 43.4\% | 154 | \$785,834 \$ | 1,067,024 | $(\$ 281,190)$ | (\$3.93) | 133 |
| 3 | 2002-01T | 2002: JAN Test Panels | 9 | 189.991 | 13,514 | 7.11\% | 118 | 5,768 | 3.04\% | 42.7\% | 138 | \$64,494 | \$74,870 | $(\$ 10,376)$ | (\$1.80) | 156 |
| 4 | 2002-05M | 2002: MAY List Tests | 26 | 135.647 | 5,922 | 4.37\% | 73 | 1,732 | 1.28\% | 29.2\% | 58 | \$20,675 | \$55,655 | $(\$ 34,980)$ | (\$20.20) | 67 |
| 5 | 2002-07MF | 2002: JUL Main File | 57 | 2,028.366 | 122,229 | 6.03\% | 100 | 42,162 | 2.08\% | 34.5\% | 94 | \$503,237 | \$916,376 | $(\$ 413,139)$ | (\$9.80) | 99 |
| 6 | 2002-07T | 2002: JUL Test Panels | 9 | 224.683 | 13,790 | 6.14\% | 102 | 4,653 | 2.07\% | 33.7\% | 94 | \$56,006 | \$86,316 | $(\$ 30,310)$ | (\$6.51) | 117 |
| 7 | 2002-09M | 2002: SEP Hotline Final | 16 | 364.820 | 25,687 | 7.04\% | 117 | 7,532 | 2.07\% | 29.3\% | 94 | \$89,618 | \$168,760 | $(\$ 79,142)$ | (\$10.51) | 96 |
| 8 | 2003-07M | 2003: JULY Main File | 37 | 1,528.672 | 67,537 | 4.42\% | 73 | 19,829 | 1.30\% | 29.4\% | 59 | \$232,335 | \$626,805 | $(\$ 394,470)$ | (\$19.89) | 67 |
| 9 | 2003-07T | 2003: JULY Test Panels | 7 | 140.065 | 5,853 | 4.18\% | 70 | 2,291 | 1.64\% | 39.1\% | 74 | \$28,536 | \$48,140 | $(\$ 19,604)$ | (\$8.56) | 107 |
| 10 | 2003-10M | 2003: OCT Hotline Final | 10 | 137.874 | 10,594 | 7.68\% | 128 | 3,822 | 2.77\% | 36.1\% | 126 | \$45,636 | \$64,020 | $(\$ 18,384)$ | (\$4.81) | 129 |
| 11 | 2004-02H | 2004: FEB Hotline | 14 | 315.363 | 24,138 | 7.65\% | 127 | 10,238 | 3.25\% | 42.4\% | 147 | \$112,204 | \$162,259 | $(\$ 50,055)$ | (\$4.89) | 125 |
| 12 | 2004-07M | 2004: JUL List Tests | 12 | 59.578 | 1,880 | 3.16\% | 52 | 601 | 1.01\% | 32.0\% | 46 | \$8,996 | \$26,154 | $(\$ 17,158)$ | (\$28.55) | 62 |
| 13 | 2004-10M | 2004: OCT Main File | 19 | 325.792 | 18,812 | 5.77\% | 96 | 4,280 | 1.31\% | 22.8\% | 60 | \$25,680 | \$225,090 | $(\$ 199,410)$ | (\$46.59) | 21 |
| 14 | 2005-01M | 2005: JAN Main File | 35 | 635.942 | 16,173 | 2.54\% | 42 | 5,718 | 0.90\% | 35.4\% | 41 | \$195,577 | \$402,780 | $(\$ 207,202)$ | (\$36.24) | 88 |
|  | Grand Tot | als: | 337 | 8,363.080 | 502,823 | 6.01\% | 100 | 184,629 | 2.21\% | 36.7\% | 1002 | 2,216,668 4 | 4,005,032 | (\$1,788,364) | (\$9.69) | 100 |

Catalog(s): $\quad$| 2002-03 II O SPRING 2002 CATALOG-OUTSIDE |
| :--- |
|  |
| $2001-05$ III SUMMER 2001 CATALOG |

2002-01 I EARLY SPRING 2002 CATALOG
2001-09 IV FALL 2001 CATALOG

Selection: Select all records where List Name = 'KITCHEN THINGS'
Ranked by List Name
Performance Totals, Profits and Indices are based on activity through the Initial Marketing Cycle.


Campaign(s): 2005-01M 2005: JAN Main File 2003-10M 2003: OCT Hotline Final 2002-07MF 2002: JUL Main File 2001-09M 2001: SEP Main File

2004-07M 2004: JUL List Tests 2003-07M 2003: JULY Main File 2002-05M 2002: MAY List Tests

2004-02H 2004: FEB Hotline
2002-09M 2002: SEP Hotline Final
2002-01MF 2002: JAN Main File

Ranked by List Name, Campaign Name
Performance Totals, Profits and Indices are based on activity through the Initial Marketing Cycle.


Campaign(s):

> 2005-01M 2005: JAN Main File 2003-10M 2003: OCT Hotline Final 2002-07MF 2002: JUL Main File 2001-09M 2001: SEP Main File

2004-07M 2004: JUL List Tests 2003-07M 2003: JULY Main File 2002-05M 2002: MAY List Tests

2004-02H 2004: FEB Hotline
2002-09M 2002: SEP Hotline Final
2002-01MF 2002: JAN Main File

Ranked by Descending Net Orders Subtotal Grouped by (List Name)
Performance Totals, Profits and Indices are based on activity through the Initial Marketing Cycle.

| Rank | List <br> Name | Names Mailed | $\begin{aligned} & \text { Gross } \\ & \text { Orders } \end{aligned}$ | $\begin{array}{r} \text { Gross } \\ \underline{\text { Resp\% }} \end{array}$ | $\frac{\text { GResp }}{\text { Index }}$ | $\frac{\text { Payup/ }}{\text { GOrder }}$ | Net <br> Orders | $\frac{\text { Net }}{\text { Resp\% }}$ | $\frac{\text { NResp }}{\text { Index }}$ | Total Revenue | $\underline{\text { List }}$ | $\frac{\text { Loaded }}{\underline{\operatorname{Cost} t}}$ | $\begin{aligned} & \text { Loaded } \\ & \text { \$/Order } \end{aligned}$ | $\frac{\text { Loaded }}{\text { Profit }}$ | $\frac{\text { Loaded }}{\text { ROI Notes }}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Mister Fixit (22) | 1,290.168 | 92,447 | 7.17\% | 116 | 43.7\% | 40,413 | 3.13\% | 127 | \$459,304 | \$138,049 | \$639,631 | \$15.83 | $(\$ 180,327)$ | 0.72 |
|  | Subtotal \% | 17.2\% | 20.5\% |  |  |  | 24.1\% |  |  | 22.5\% | 20.5\% | 17.9\% |  | 11.8\% |  |
|  | Cumulative Subtotal \% | 17.2\% | 20.5\% |  |  |  | 24.1\% |  |  | 22.5\% | 20.5\% | 17.9\% |  | 11.8\% |  |
| 2 | Consumers Only (16) | 724.691 | 38,784 | 5.35\% | 96 | 36.0\% | 13,954 | 1.93\% | 101 | \$180,521 | \$49,219 | \$321,183 | \$23.02 | (\$140,663) | 0.56 |
|  | Subtotal \% | 9.7\% | 8.6\% |  |  |  | 8.3\% |  |  | 8.8\% | 7.3\% | 9.0\% |  | 9.2\% |  |
|  | Cumulative Subtotal \% | 26.9\% | 29.1\% |  |  |  | 32.4\% |  |  | 31.3\% | 27.8\% | 26.9\% |  | 21.0\% |  |
| 3 | Homes and Things (10) | 430.601 | 27,550 | 6.40\% | 102 | 45.8\% | 12,612 | 2.93\% | 113 | \$143,571 | \$45,168 | \$209,578 | \$16.62 | $(\$ 66,007)$ | 0.69 |
|  | Subtotal \% | 5.8\% | 6.1\% |  |  |  | 7.5\% |  |  | 7.0\% | 6.7\% | 5.9\% |  | 4.3\% |  |
|  | Cumulative Subtotal \% | 32.7\% | 35.2\% |  |  |  | 40.0\% |  |  | 38.4\% | 34.5\% | 32.8\% |  | 25.3\% |  |
| 4 | Homes Monthly (23) | 388.165 | 24,132 | 6.22\% | 98 | 47.4\% | 11,446 | 2.95\% | 138 | \$134,908 | \$35,792 | \$181,823 | \$15.89 | $(\$ 46,915)$ | 0.74 |
|  | Subtotal \% | 5.2\% | 5.4\% |  |  |  | 6.8\% |  |  | 6.6\% | 5.3\% | 5.1\% |  | 3.1\% |  |
|  | Cumulative Subtotal \% | 37.9\% | 40.6\% |  |  |  | 46.8\% |  |  | 45.0\% | 39.8\% | 37.9\% |  | 28.4\% |  |
| 5 | HomeWork (5) | 280.096 | 16,770 | 5.99\% | 100 | 42.8\% | 7,185 | 2.57\% | 109 | \$89,862 | \$20,260 | \$129,906 | \$18.08 | (\$40,045) | 0.69 |
|  | Subtotal \% | 3.7\% | 3.7\% |  |  |  | 4.3\% |  |  | 4.4\% | 3.0\% | 3.6\% |  | 2.6\% |  |
|  | Cumulative Subtotal \% | 41.6\% | 44.3\% |  |  |  | 51.1\% |  |  | 49.4\% | 42.8\% | 41.5\% |  | 31.0\% |  |
| 6 | Science Book Club (6) | 317.585 | 16,281 | 5.13\% | 113 | 38.1\% | 6,205 | 1.95\% | 112 | \$85,171 | \$22,737 | \$152,346 | \$24.55 | $(\$ 67,176)$ | 0.56 |
|  | Subtotal \% | 4.2\% | 3.6\% |  |  |  | 3.7\% |  |  | 4.2\% | 3.4\% | 4.3\% |  | 4.4\% |  |
|  | Cumulative Subtotal \% | 45.9\% | 47.9\% |  |  |  | 54.8\% |  |  | 53.5\% | 46.2\% | 45.8\% |  | 35.4\% |  |
| 7 | The Solar Club (9) | 280.495 | 20,901 | 7.45\% | 133 | 28.8\% | 6,015 | 2.14\% | 111 | \$72,955 | \$30,590 | \$147,774 | \$24.57 | (\$74,818) | 0.49 |
|  | Subtotal \% | 3.7\% | 4.6\% |  |  |  | 3.6\% |  |  | 3.6\% | 4.5\% | 4.1\% |  | 4.9\% |  |
|  | Cumulative Subtotal \% | 49.6\% | 52.5\% |  |  |  | 58.4\% |  |  | 57.1\% | 50.7\% | 49.9\% |  | 40.3\% |  |

Campaign(s): 2004-10M 2004: OCT Main File
Ranked by Descending Loaded Profit/Ord
Performance Totals, Profits and Indices are based on activity through the Initial Marketing Cycle.
Results Projected To Final.


Budget Campaign: 2005-01B 2005: JAN Budget
Actual Campaign: 2005-01M 2005: JAN Main File
Selection: Select all records where List Name = 'ACCENTS'
OR List Name = 'ANTHONYS MAGAZINE'
OR List Name = 'ARC PRESS GARDEN BB'
OR List Name = 'BB MAGAZINE'
Ranked by List Name
Performance Totals, Profits and Indices are based on activity through the Initial Marketing Cycle.
Results Projected To Final.
Variances Matched By: Key
Variance will show Simple Numeric Differences

| Rank | $\frac{\text { Campaign }}{\text { Name }}$ | $\begin{aligned} & \text { List } \\ & \text { Name } \end{aligned}$ | Selection | Key | $\frac{\text { Names }}{\text { Mailed }}$ | $\begin{array}{r} \text { Gross } \\ \underline{\text { Resp\% }} \\ \hline \end{array}$ | $\begin{aligned} & \text { Gross } \\ & \text { Orders } \end{aligned}$ | $\begin{aligned} & \text { Payup/ } \\ & \text { GOrder } \end{aligned}$ | $\xrightarrow{\text { Orders }} \frac{\text { Net }}{\text { Res } \%}$ | $\frac{\text { List }}{\cos t}$ | $\begin{aligned} & \text { Mail } \\ & \text { Cost } \end{aligned}$ | $\frac{\text { Loaded }}{\text { Profit }}$ | $\frac{\text { Loaded }}{\text { Prf/Ord }}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 2005-01M | Accents | 3 MO DMS | A119 | 6.991 | 5.13\% | 359 | 47.5\% | 171 2.45\% | \$319 | \$2,447 | \$330 | \$1.93 |
| 2 | 2005-01B | Accents | 3 MO DMS | A119 | 6.991 | 3.40\% | 238 | 53.4\% | 127 1.82\% | \$319 | \$2,447 | $(\$ 1,989)$ | (\$15.66) |
|  |  | Accents | 3 MO DMS | A119 | 0.000 | 1.73\% | 121 | -5.8\% | 44 0.63\% | \$0 | \$0 | \$2,319 | \$17.59 |
| 3 | 2005-01M | Anthonys Magazine | L 30 DAY COA SUBS | A135 | 13.012 | 5.04\% | 656 | 33.1\% | 217 1.67\% | \$1,447 | \$4,554 | (\$3,759) | (\$17.32) |
| 4 | 2005-01B | Anthonys Magazine | L 30 DAY COA SUBS | A135 | 13.012 | 4.80\% | 625 | 37.3\% | 233 1.79\% | \$1,447 | \$4,554 | $(\$ 5,197)$ | (\$22.31) |
|  |  | Anthonys Magazine | L 30 DAY COA SUBS | A135 | 0.000 | 0.24\% | 31 | -4.2\% | -16-0.12\% | \$0 | \$0 | \$1,438 | \$4.98 |
| 5 | 2005-01M | Arc Press Garden BB | 2004 PAID WOMEN | A127 | 2.982 | 4.61\% | 137 | 33.9\% | 46 1.54\% | \$234 | \$1,044 | (\$777) | (\$16.89) |
| 6 | 2005-01B | Arc Press Garden BB | 2001-01 PAID WOMEN | A127 | 2.982 | 4.29\% | 128 | 38.3\% | 49 1.64\% | \$234 | \$1,044 | (\$1,099) | (\$22.43) |
|  |  | Arc Press Garden BB | 2004 PAID WOMEN | A127 | 0.000 | 0.32\% | 9 | -4.4\% | -3-0.10\% | \$0 | \$0 | \$322 | \$5.54 |
| 7 | 2005-01M | B\&B Magazine | 1st QTR BUS ADDRESS | A120 | 21.219 | 8.28\% | 1,757 | 21.7\% | 381 1.80\% | \$1,940 | \$7,427 | $(\$ 10,520)$ | (\$27.61) |
| 8 | 2005-01B | B\&B Magazine | 1st QTR BUS ADDRESS | A120 | 21.219 | 7.60\% | 1,613 | 24.2\% | 390 1.84\% | \$1,940 | \$7,427 | $(\$ 9,899)$ | (\$25.38) |
|  |  | B\&B Magazine | 1st QTR BUS ADDRESS | A120 | 0.000 | 0.68\% | 144 | -2.5\% | -9-0.04\% | \$0 | \$0 | (\$621) | (\$2.23) |
| Grand Totals:2005-01M |  |  |  |  | 44.204 | 6.58\% | 2,909 | 28.0\% | 815 1.84\% | \$3,940 | \$15,472 | $(\$ 14,726)$ | (\$18.07) |
| Grand Totals:2005-01B |  |  |  |  | 44.204 | 5.89\% | 2,604 | 30.7\% | 799 1.81\% | \$3,940 | \$15,472 | (\$18,185) | (\$22.76) |
| Total Variance |  |  |  |  | 0.000 | 0.69\% | 305 | -2.7\% | 16 0.04\% | \$0 | \$0 | \$3,459 | \$4.69 |

# Market Analysis <br> SAMPLE REPORT DESCRIPTIONS 

Test Panel AnalysisPagePerforms statistical analysis of test panel performance and is designed to compare package, price, and offer test results.This report format is also useful for tracking specific list group performance over several campaigns to determinestability and response trends. Results for each panel can be indexed against all panels. $\mathrm{A}+/$ - denotes statisticalsignificance at specified confidence levels and the stability score indicates performance consistency (\% of comparisonswith no statistical difference).
Market Potential Report ..... A-8
Projects potential mailing roll-out performance. Used to determine market depth and breadth. Future response performance can be projected using high-low-average response ranges or can be factored up or down according to expected market conditions and changes in marketing plans.
Campaign Comparison Report ..... A-9Uses a columnar format to compare list performance over recent campaigns.
Chart ReportA-10Three chart types can be used for reviewing results: pie, line and bar
Special Analysis: ClassifiersA-11DART uses a unique system of Selection, Category and Classifier fields to segment lists into sub groups with similarmarketing characteristics. Applied to lists across your entire database Classifiers help determine those market selectionsthat are profitable and can help eliminate selection surcharges for those list groups that are not productive. A special"Trend" Classifier can be used to segment a list group into sub groups with similar performance expectations to enhanceforecasting accuracy.
Special Analysis: Lists Costs including net name arrangements/test panel donor costsA-12This report illustrates two reporting features by DART. Net name arrangements can be shown using net name $\%$ 's, runand selection charges. Lists contributing names to test panels are not penalized when comparing profitability by list.

Campaign(s): 2003-07T 2003: JULY Test Panels
Ranked by Key
Performance Totals, Profits and Indices are based on activity through the Initial Marketing Cycle.
Indexes Relative to Report Totals.
Test Criterion: Net Response \%
Test Significance: 99\% Probability
Index Basis: Indexes Based on Report Totals

| Rank | List <br> Name | Selection | Key | Names Mailed | $\begin{aligned} & \text { Gross } \\ & \text { Orders } \end{aligned}$ | $\begin{aligned} & \text { Gross } \\ & \underline{\text { Resp\% }} \end{aligned}$ | $\frac{\text { GResp }}{\text { Index }}$ | $\begin{array}{r} \text { Net } \\ \text { Orders } \end{array}$ | $\frac{\text { Payup/ }}{\text { GOrder }}$ | Resp\% | $\frac{\text { NResp }}{\text { Index }}$ | Lower | Upper | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Panel A | Control 9/11.97 | 0 A 909 | 20.008 | 836 | 4.18\% | 100 | 355 | 42.5\% | 1.77\% | 108 | 1.53\% | 2.02\% | 100 | 141+ | 98 | 101 | 143+ | 69- | 171+ |
| 2 | Panel C | Control test 9/14.97 | 0A917 | 20.008 | 802 | 4.01\% | 96 | 251 | 31.3\% | 1.25\% | 77 | 1.05\% | 1.46\% | 71- | 100 | 70- | 71- | 101 | 49- | 121 |
| 3 | Panel B | Control test 9/12.97 | 0A925 | 20.009 | 818 | 4.09\% | 98 | 361 | 44.1\% | 1.80\% | 110 | 1.56\% | 2.05\% | 102 | 144+ | 100 | 103 | 146+ | 70- | 173+ |
| 4 | Panel F | Three Cover Test 9/11.97 | 0 O933 | 20.009 | 908 | 4.54\% | 109 | 351 | 38.7\% | 1.75\% | 107 | 1.52\% | 1.99\% | 99 | 140+ | 97 | 100 | 142+ | 68- | 169+ |
| 5 | Panel H | Premium Sticker 9/11.97 | 0 09958 | 20.010 | 902 | 4.51\% | 108 | 248 | 27.5\% | 1.24\% | 76 | 1.04\% | 1.44\% | 70- | 99 | 69- | 71- | 100 | 48- | 119 |
| 6 | Panell | Premium on Payment 9/11.97 | 0A966 | 20.012 | 863 | 4.31\% | 103 | 517 | 59.9\% | 2.58\% | 158 | 2.29\% | 2.87\% | 146+ | 206+ | 143+ | 147+ | 208+ | 100 | 248+ |
| 7 | Panel D | Old Package 3rd Class 9/11.97 | 0A982 | 20.009 | 724 | 3.62\% | 87 | 208 | 28.7\% | 1.04\% | 64 | 0.86\% | 1.23\% | 59- | 83 | 58- | 59- | 84 | 40- | 100 |
|  | Grand 7 | Totals: |  | 140.065 | 5,853 | 4.18\% | 100 | 2,291 | 39.1\% | 1.64\% | 100 |  |  |  |  |  |  |  |  |  |

Stability: 29\%

Campaign(s): 2004-07M 2004: JUL List Tests
Ranked by Descending Net Response \%
Performance Totals, Profits and Indices are based on activity through the Initial Marketing Cycle.
Options: Market Potential will be calculated using the Low estimate for Gross Response
Gross Response Ranges will be calculated based on a 95\% Probability Confidence Level
Potential input quantities will be based on the Mailable Balance count
Merge/Purge \% used in projecting market potential will use Historial Values

| Rank | List <br> Name | Selection | Universe | Ordered | Names Mailed | Gross Resp\% | Gross | $\begin{array}{r} \frac{\text { Net }}{\text { Resp\% }} \end{array}$ | Orders | $\begin{aligned} & \text { Loaded } \\ & \hline \text { Prf/Ord } \end{aligned}$ | Names <br> Mailed | $\begin{array}{r} \text { Gross } \\ \underline{\text { Resp\% }} \end{array}$ | $\begin{gathered} \text { Gross } \\ \underline{\text { Orders }} \end{gathered}$ | $\begin{array}{r} \frac{\text { Net }}{\text { Resp\% }} \end{array}$ | $\xrightarrow{\text { Orders }}$ | $\begin{aligned} & \text { Loaded } \\ & \text { Prf/Ord } \\ & \hline \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Masters Publication | GARDEN 1MO HOTLINE \$50+ | 75.0 | 5.831 | 4.485 | 3.23\% | 145 | 1.41\% | 63 | (\$16.68) | 53.202 | 3.10\% | 1,650 | 1.35\% | 717 | (\$17.79) |
| 2 | Arbor Day | L 3MO HOTLINE BYRS/MEMB | 135.0 | 5.872 | 4.517 | 3.94\% | 178 | 1.33\% | 60 | (\$19.70) | 152.533 | 3.58\% | 5,459 | 1.31\% | 2,001 | (\$19.50) |
| 3 | Mister Fixit | L3MO HOTLINE 30 DAY BUYERS | 59.0 | 5.949 | 4.576 | 4.70\% | 215 | 1.31\% | 60 | (\$23.12) | 193.340 | 3.78\% | 7,303 | 1.30\% | 2,516 | (\$20.48) |
| 4 | Sampler Subs | ACTIVE SUBS | 54.0 | 6.045 | 4.650 | 3.74\% | 174 | 1.20\% | 56 | (\$22.84) | 230.228 | 3.74\% | 8,620 | 1.28\% | 2,940 | (\$21.03) |
| 5 | Argent | L 3MO HOTLINE PAID | 61.0 | 6.140 | 4.723 | 2.80\% | 132 | 1.17\% | 55 | (\$22.69) | 272.427 | 3.58\% | 9,741 | 1.25\% | 3,407 | (\$21.48) |
| 6 | Workshop Catalog | L 6MO CATALOG BUYERS | 67.0 | 5.360 | 4.123 | 3.49\% | 144 | 1.16\% | 48 | (\$24.19) | 319.841 | 3.54\% | 11,328 | 1.23\% | 3,936 | (\$22.04) |
| 7 | Lifestyle Selector | 3MO HL/SFDU/25-44/\$35k | 125.0 | 12.042 | 9.263 | 3.30\% | 306 | 1.03\% | 95 | (\$30.24) | 406.731 | 3.47\% | 14,107 | 1.18\% | 4,799 | (\$23.73) |
| 8 | Handyman | 2ND QTR MAIL ORDER BUYERS | 290.0 | 5.849 | 4.499 | 3.65\% | 164 | 1.00\% | 45 | (\$29.29) | 625.297 | 3.51\% | 21,923 | 1.11\% | 6,944 | (\$25.66) |
| 9 | Bulb | ACTIVE SUBS | 46.0 | 5.789 | 4.453 | 3.35\% | 149 | 0.94\% | 42 | (\$31.79) | 656.228 | 3.49\% | 22,903 | 1.10\% | 7,220 | (\$25.98) |
| 10 | Wood Lawn \& Garden | L 6MO BUYERS | 98.0 | 5.782 | 4.448 | 2.18\% | 97 | 0.72\% | 32 | (\$41.15) | 727.170 | 3.35\% | 24,383 | 1.06\% | 7,708 | (\$27.08) |
| 11 | Intl Home Data | B: 2003 SINGLE DWELLING | 100.0 | 6.403 | 4.925 | 1.87\% | 92 | 0.49\% | 24 | (\$62.42) | 799.162 | 3.21\% | 25,665 | 1.01\% | 8,042 | (\$28.69) |
| 12 | Intl Home Data | A:2003 SINGLE DWELLING | 200.0 | 6.391 | 4.916 | 1.71\% | 84 | 0.43\% | 21 | (\$71.86) | 948.087 | 2.97\% | 28,124 | 0.91\% | 8,657 | (\$31.95) |
|  | Grand Totals: |  | 1,310.0 | 77.453 | 59.578 | 3.16\% | 1,880 | 1.01\% | 601 | (\$28.55) | 948.087 | 2.97\% | 28,124 | 0.91\% | 8,657 | (\$31.95) |

Ranked by Descending Campaign Name, List Name
Performance Totals, Profits and Indices are based on activity through the Initial Marketing Cycle.
No Variances.

|  |  |  | 2005-01M |  |  |  | 2004-07M |  |  |  | 2003-07M |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Rank | List Name | Selection | Names Mailed | Gross Orders | Net Resp\% | Loaded Prf/Ord | Names Mailed | Gross Orders | Net Resp\% | Loaded Prf/Ord | Names Mailed | Gross Orders | Net Resp\% | Loaded Prf/Ord |
| 1 | Accents | 3 MO DMS | 6.991 | 162 | 1.10\% | (\$17.86) |  |  |  |  |  |  |  |  |
| 2 | Anthonys Magazine | L 30 DAY COA SUBS | 13.012 | 296 | 0.75\% | (\$50.88) |  |  |  |  |  |  |  |  |
| 3 | Arbor Day | L 3MO HOTLINE BYRS/MEMB |  |  |  |  | 4.517 | 178 | 1.33\% | (\$19.70) |  |  |  |  |
| 4 | Arc Hints/Tips | 2002 BUYERS |  |  |  |  |  |  |  |  | 98.806 | 5,322 | 1.09\% | (\$25.55) |
| 5 | Arc Press Garden BB | 2004 PAID WOMEN | 2.982 | 62 | 0.70\% | (\$49.72) |  |  |  |  |  |  |  |  |
| 6 | Arc Wood BB | 2004 BOOK BUYERS OMIT SOME | 14.029 | 366 | 1.01\% | (\$25.46) |  |  |  |  |  |  |  |  |
| 7 | Arc Woodworking | WOODWORK BB 99-OUTDOOR |  |  |  |  |  |  |  |  | 47.729 | 2,351 | 1.29\% | (\$20.29) |
| 8 | Arc Woodworking | BUILD IT YOURSELF |  |  |  |  |  |  |  |  | 45.807 | 1,849 | 0.78\% | (\$47.16) |
| 9 | Argent | L 3MO HOTLINE PAID | 4.316 | 105 | 1.04\% | (\$23.86) | 4.723 | 132 | 1.17\% | (\$22.69) |  |  |  |  |
| 10 | B\&B Magazine | 1st QTR BUS ADDRESS | 21.219 | 793 | 0.81\% | (\$57.48) |  |  |  |  |  |  |  |  |
| 11 | BarBQs | Actives | 59.012 | 2,061 | 1.20\% | (\$25.32) |  |  |  |  |  |  |  |  |
| 12 | Build It Yourself | 3 MO | 2.381 | 104 | 0.88\% | (\$60.20) |  |  |  |  |  |  |  |  |
| 13 | Bulb | ACTIVE SUBS |  |  |  |  | 4.453 | 149 | 0.94\% | (\$31.79) |  |  |  |  |
| 14 | City Homes | 30DAY HL SUBS | 20.121 | 401 | 0.52\% | (\$82.87) |  |  |  |  |  |  |  |  |
| 15 | Consumers Only | L 4MO PD DMS MEN | 91.021 | 1,839 | 0.88\% | (\$32.89) |  |  |  |  | 116.915 | 3,900 | 1.07\% | (\$19.84) |
| 16 | Consumers Only | L 30DAY COA |  |  |  |  |  |  |  |  | 33.946 | 1,643 | 1.51\% | (\$14.91) |
| 17 | Creative Ideas for Life | 6 MO COA | 3.712 | 76 | 1.24\% | (\$11.76) |  |  |  |  |  |  |  |  |
| 18 | Decorating Journal | L 3MO PD DMS NON-AGT | 11.092 | 357 | 1.24\% | (\$23.91) |  |  |  |  | 17.412 | 1,104 | 2.55\% | (\$8.18) |
| 19 | Expires | 1ST HALF 03 A,D,E,P |  |  |  |  |  |  |  |  | 10.000 | 1,486 | 1.49\% | (\$39.37) |
| 20 | Expires | ALL DTP NON-AGT 1st HALF 03 |  |  |  |  |  |  |  |  | 15.819 | 672 | 1.55\% | (\$12.12) |
| 21 | Expires | ADDRESS STANDARDIZED |  |  |  |  |  |  |  |  | 6.624 | 208 | 1.00\% | (\$21.05) |
| 22 | Expires | NIXIE |  |  |  |  |  |  |  |  | 6.570 | 195 | 1.17\% | (\$15.40) |
| 23 | Fine Homebuilding | PD ACTIVE SUBS | 5.101 | 121 | 0.61\% | (\$87.56) |  |  |  |  |  |  |  |  |
| 24 | Fix It Yourself | L 6MO ACTIVES | 11.029 | 218 | 1.09\% | (\$26.11) |  |  |  |  | 43.734 | 1,341 | 1.10\% | (\$24.16) |
| 25 | Furniture BB | 2004 BUYERS | 8.723 | 265 | 0.63\% | (\$67.51) |  |  |  |  |  |  |  |  |
| 26 | Handyman | 2ND QTR MAIL ORDER BUYERS |  |  |  |  | 4.499 | 164 | 1.00\% | (\$29.29) |  |  |  |  |
| 27 | Home Ideas | L 6MO PD DTP NON-AGT |  |  |  |  |  |  |  |  | 35.825 | 1,056 | 0.80\% | (\$34.94) |
| 28 | Homes and Things | L 6MO DTP ON-AGT MEN | 13.021 | 386 | 1.32\% | (\$15.26) |  |  |  |  |  |  |  |  |
| 29 | Homes and Things | L 6MO DMS MEN |  |  |  |  |  |  |  |  | 24.551 | 1,467 | 1.96\% | (\$13.57) |


| Campaign(s): | 2005-01M 2005: JAN Main File | 2004-10M 2004: OCT Main File | 2004-07M 2004: JUL List Tests |
| :--- | :--- | :--- | :--- |
|  | 2004-02H 2004: FEB Hotline | 2003-10M 2003: OCT Hotline Final | 2003-07M 2003: JULY Main File |
|  | 2002-09M 2002: SEP Hotline Final | 2002-07MF 2002: JUL Main File | 2002-05M 2002: MAY List Tests |

## Ranked by Descending Type Class

Performance Totals, Profits and Indices are based on activity through the Initial Marketing Cycle.
Results Projected To Final.

Notes: $\quad$ 1. ACT $=$ ACTIVES
2. $C O A=$ CHANGE OF ADDRESS
3. $\operatorname{INQ}=$ INQUIRIES
4. RENWL = RENEWALS
5. ALL OTHERS =

CANCELS
EXPIRES
ZIP SELECTION
UNKNOWN

2004-10M 2004: OCT Main File 2003-10M 200: OCT Hotine 2001-09M 2001: SEP Main File

2003-07M 2003: JULY Main File 2002-05M 2002: MAY List Tests

| $\square$ | 4-INQ (181) (52.4\%) |
| :--- | :--- |
| $\square$ | 7-RENWL (6) (9.1\%) |
| $\square$ | 8-ACT (74) (28.9\%) |
| $\square$ | All Other (6) (9.6\%) |



Campaign(s):
2005-01M 2005: JAN Main File
2003-10M 2003: OCT Hotline Final
2002-07MF 2002: JUL Main File
2001-09M 2001: SEP Main File

2004-07M 2004: JUL List Tests 2003-07M 2003: JULY Main File 2002-05M 2002: MAY List Tests

2004-02H 2004: FEB Hotline
2002-09M 2002: SEP Hotline Final 2002-01MF 2002: JAN Main File

Selection: Select all records where List Name = 'MISTER FIXIT'
Ranked by List Name, Campaign Name
Performance Totals, Profits and Indices are based on activity through the Initial Marketing Cycle.


Campaign(s): 2004-02H 2004: FEB Hotline
Ranked by List Name
Performance Totals, Profits and Indices are based on activity through the Initial Marketing Cycle.

| Rank | List <br> Name | $\frac{\text { Names }}{\text { Ordered }}$ | Names Mailed | $\xrightarrow{\text { Test }}$ | $\begin{array}{r} \text { Net } \\ \underline{\text { Name\% }} \end{array}$ | Charge | Select Charge | $\begin{aligned} & \frac{\text { List }}{\text { Cost }} \end{aligned}$ | $\frac{\text { ListCost }}{(\text { (inclTP) }}$ | $\begin{array}{r} \text { Base } \\ \text { ListCPM } \end{array}$ | $\xrightarrow{\text { Orders }}$ | $\begin{array}{r} \text { Initial } \\ \text { Revenue } \end{array}$ | $\frac{\text { Mail }}{\text { Cost }}$ | $\frac{\text { Unloaded }}{\text { Profit }}$ | $\frac{\text { Unloaded }}{\text { Prf/Ord }}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | City Homes | 34.628 | 26.636 | 0.000 | 100.0\% | \$9 | \$8 | \$2,632 | \$2,632 | \$68 | 567 | \$6,227 | \$5,993 | $(\$ 2,914)$ | (\$5.14) |
| 2 | Consumers Only | 31.355 | 24.118 | 0.000 | 100.0\% | \$9 | \$8 | \$2,885 | \$2,885 | \$84 | 702 | \$7,708 | \$5,427 | (\$1,242) | (\$1.77) |
| 3 | Decorating Journal | 40.000 | 21.891 | 0.000 | 0.0\% | \$9 | \$8 | \$2,716 | \$2,716 | \$102 | 902 | \$9,847 | \$4,925 | \$1,385 | \$1.54 |
| 4 | Homes and Things | 30.841 | 23.723 | 0.000 | 0.0\% | \$9 | \$8 | \$2,683 | \$2,683 | \$100 | 861 | \$9,437 | \$5,338 | \$632 | \$0.73 |
| 5 | Homes and Things | 29.826 | 22.942 | 0.000 | 100.0\% | \$9 | \$8 | \$2,774 | \$2,774 | \$85 | 633 | \$6,937 | \$5,162 | (\$1,575) | (\$2.49) |
| 6 | Homes Monthly | 40.000 | 21.021 | 0.000 | 85.0\% | \$9 | \$8 | \$2,618 | \$2,618 | \$66 | 742 | \$8,139 | \$4,730 | \$116 | \$0.16 |
| 7 | Homes Monthly | 40.000 | 23.527 | 6.000 | 85.0\% | \$9 | \$8 | \$3,061 | \$3,842 | \$102 | 1,091 | \$11,951 | \$5,294 | \$2,603 | \$2.39 |
| 8 | Homes Monthly | 28.813 | 22.163 | 0.000 | 0.0\% | \$9 | \$8 | \$1,953 | \$1,953 | \$75 | 632 | \$6,920 | \$4,987 | (\$595) | (\$0.94) |
| 9 | HomeWork | 25.000 | 22.301 | 0.000 | 65.0\% | \$9 | \$8 | \$2,499 | \$2,499 | \$102 | 932 | \$10,200 | \$5,018 | \$1,835 | \$1.97 |
| 10 | Mister Fixit | 40.000 | 22.320 | 0.000 | 65.0\% | \$9 | \$8 | \$3,098 | \$3,098 | \$102 | 773 | \$8,457 | \$5,022 | (\$366) | (\$0.47) |
| 11 | Mister Fixit | 27.693 | 21.301 | 0.000 | 0.0\% | \$9 | \$8 | \$2,409 | \$2,409 | \$100 | 788 | \$8,617 | \$4,793 | \$698 | \$0.89 |
| 12 | Natural Magazine | 40.000 | 22.438 | 5.245 | 65.0\% | \$9 | \$8 | \$1,740 | \$2,147 | \$62 | 544 | \$5,990 | \$5,049 | $(\$ 1,294)$ | (\$2.38) |
| 13 | New Homeowners | 25.000 | 17.375 | 0.000 | 0.0\% | \$9 | \$8 | \$2,006 | \$2,006 | \$100 | 458 | \$5,036 | \$3,909 | (\$1,296) | (\$2.83) |
| 14 | The Science Club | 30.690 | 23.607 | 0.000 | 100.0\% | \$9 | \$8 | \$2,547 | \$2,547 | \$75 | 613 | \$6,738 | \$5,312 | (\$1,679) | (\$2.74) |
|  | Grand Totals: | 463.846 | 315.363 | 11.245 | 54.6\% | \$9 | \$8 | \$35,621 | \$36,808 | \$98 | 10,238 | \$112,204 | \$70,959 | $(\$ 3,693)$ | (\$0.36) |

## Step Three: Rank lists according to expected performance

The List Group Rankings (TREND) program provides the pivotal analysis that connects historical results with future performance. Major continuation lists can be segmented by a TREND selection classifier into sub groups with similar attributes (eg., hot line buyers vs former buyers). DART applies a proprietary set of statistical tools and decision rules for ranking all list groups according to expected future response expectations. These statistical tools include:

- Time weights - assigned by campaign or "last time out" usage.
- Multiple regression applied to determine response trends.
- Response attrition factors - computed to reflect downside risk as names mailed for each list group is increased.
- Prior names mailed, number of uses, and performance stability for each list group are other factors used to forecast future response.
- Statistical confidence ranges can be set at 90, 95 or $99 \%$.
In addition, TREND calculates various expected financial results for each list group based on the last time that a list was mailed or on a simple or weighted average of all mailing experience. A ranking file is generated by the TREND program and can be used for automatically generating a portfolio of list candidates for your next promotion.


Exhibit B

## Step four: DARTEXPERT SELECTS LISTS FOR your NEXT PROMOTION

 plan that achieves your targets.

## Step five: optimize your list selection for maximum performance

You can adjust your list portfolio for your next campaign by adding test lists, deleting unavailable lists, and adjusting list counts and costs. Next, you are ready to the create a final mail plan. DART's PLAN PROJECTION program selects an optimal list portfolio according to promotion targets specified by you such as names mailed, orders required, profit goals and spending limits. List groups can be ranked by expected response or profitability. Response attrition factors can be adjusted to reflect risk considerations and list size. Maximum names contributed by any one list can be set as a percent of total names or by the "Rule of Five" (or other factor). Response, revenue and cost variables can be reset or factored up or down.

These "pilot-like" features in PROJECTION can be used to generate many "what-if" scenarios to produce the highest yielding list portfolio for your next promotion. Projected List Plans can be saved as one plan or split into mailing "waves". A Projected List Plan can be edited to reflect revised names available counts, list costs and other changes to your promotion. You can run 'what-if" reports to compare multiple projection runs, and produce budget, broker and other management reports. DART's Test Panel program will automatically allocate donor names and list costs Finally, your new campaign can be sent to your historical DART database, updated as results roll in, and included in the analysis and planning of your next campaign.


Exhibit D

## Campaign Planning

## SAMPLE REPORT DESCRIPTIONS

## Page

List Group Rankings ..... B-1

Using decision rules involving factors such as time weights, usage, mail volumes, regression, response attrition and
timing indicators DART will rank list groups according to expected future response performance. The ranking report
file is used for developing a base list portfolio for a future campaign.

## List Portfolio Report

This report is designed to show all list "candidates" for a future campaign and shows minimum and maximum names available for selection. This report as all DART reports can be exported and/or automatically emailed in spreadsheet format. List Portfolio report files can be used by both list provider and mailer for updating list information.

## "What-if" Report

After DART optimizes various mailing list plans according to different promotion goals this report can be used to compare result summaries.

Broker Order Report
Final list orders can be generated with selected information in the Broker Order report. This report will be automatically segmented by broker and used for ordering lists.

## Test Panel Allocations

Once a final list selection is determined DART will automatically allocate test panel donor names and list costs. Donor names can be specified across all lists or extracted from specified lists only. Lists costs will be allocated according to the number of names donated by each list.

## Campaign Budget Report

Final list selections and mail plan budgets can be generated according to reporting needs.

| Catalog(s): | $5 \%$ 2001-01 I EARLY SPRING 2001 CATALOG <br> $30 \% ~ 2001-09 ~ I V ~ F A L L ~$ <br> 2001 CATALOG <br> $10 \% ~ 2002-03 ~ I I ~ O ~ S P R I N G ~$ 2002 CATALOG-OUTSIDE |
| :--- | :--- |

5\% 2001-03 II SPRING 2001 CATALOG
20\% 2001-11 V HOLIDAY 2001 CATALOG
15\% 2002-05 III FTF SUMMER 2002 CATALOG FTF

5\% 2001-05 III SUMMER 2001 CATALOG
10\% 2002-01 I EARLY SPRING 2002 CATALOG

Ranked by List Name, Selection, Catalog Name
Performance Totals, Profits and Indices are based on activity through the Initial Marketing Cycle.
Statistical Signifiance: 95\% Probability
Factor Weights By Mail Quantities
Factor(s): 2002-05 III FTF SUMMER 2002 CATALOG FTF Response \% 97.50\% Completed

| Catalog <br> Name | Selection | Names <br> Input | Merge <br> Purge\% | Circ(M) | Orders | Resp <br> $\%$ | Resp <br> Index | Base | Contr <br> AveOrd | Contr <br> ListCPM | Contr <br> Index | Weight <br> Factor |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

List Group 1: AIR SHOWS / 3 MOS \$100+


List Group 3: CELEBRATE / 12 MOS

| $2001-01 ~ I ~$ | 12 MOS | 19.509 | $67.9 \%$ | 13.2 | 143 | $1.08 \%$ | 110 | $\$ 117.60$ | $\$ 103$ | $\$ 12.02$ | $\$ 0.13$ | 106 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $2001-03$ II | 12 MOS | 19.509 | $67.9 \%$ | 13.2 | 158 | $1.19 \%$ | 107 | $\$ 123.01$ | $\$ 103$ | $\$ 18.35$ | $\$ 0.22$ | 105 |

List Portfolio(s): 2005-01 Winter 2005 Plan
Ranked by Descending Unloaded Profit/Ord
Performance Totals, Profits and Indices are based on activity through the Initial Marketing Cycle.
Estimate Profit Basis: Loaded

| Rank | List Name | Selection | Previous Campaign | Universe | Names | $\frac{P r i d}{M / P \%}$ | $\begin{aligned} & \text { Gross } \\ & \text { Resp\% } \end{aligned}$ | $\frac{\text { Payup/ }}{\text { GOrder }}$ | $\underset{\text { Orders }}{\text { Net }}$ | Resp\% | $\begin{array}{r} \text { Base } \\ \text { ListCPM } \end{array}$ | $\frac{\text { Unloaded }}{\text { Prf/Ord Broker }}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Homes Monthly | L 4-6 PD DTP NEW NON-AGT | 2003-01M | 20.8 | 20.800 | 80.8\% | 6.16\% | 77.3\% | 800 | 4.76\% | \$51 | \$20.74 LA |
| 2 | Decorating Journal | L 3MO PD DMS NON-AGT | 2003-01M | 18.1 | 18.109 | 63.7\% | 6.39\% | 76.8\% | 566 | 4.91\% | \$73 | \$19.99 LA |
| 3 | The Solar Club | 3rd QTR 01 INQUIRES | 2003-01M | 20.8 | 20.800 | 70.6\% | 6.49\% | 70.4\% | 670 | 4.57\% | \$75 | \$19.53 MT |
| 4 | Salvage Magazine | L 3MO AT HOME ADDRESS | 2003-01M | 19.1 | 19.126 | 90.9\% | 4.78\% | 75.2\% | 626 | 3.60\% | \$63 | \$17.91 MT |
| 5 | Science at Home | HOTLINE BALANCE | 2003-01M | 36.1 | 36.076 | 89.4\% | 5.15\% | 71.3\% | 1,184 | 3.67\% | \$77 | \$17.54 MT |
| 6 | B\&B Magazine | 1st QTR BUS ADDRESS | 2003-01M | 31.2 | 31.200 | 70.7\% | 4.93\% | 70.4\% | 765 | 3.47\% | \$65 | \$16.66 LA |
| 7 | BarBQs | Actives | 2003-01M | 74.7 | 74.724 | 82.1\% | 4.43\% | 74.3\% | 2,021 | 3.29\% | \$71 | \$16.24 LA |
| 8 | Science Book Club | ACTIVE BUYERS | 2003-01M | 109.2 | 109.174 | 81.1\% | 3.99\% | 74.0\% | 2,615 | 2.95\% | \$41 | \$15.94 MT |
| 9 | Consumers Only | L 4MO PD DMS MEN | 2003-01M | 121.6 | 121.589 | 77.9\% | 4.00\% | 74.9\% | 2,834 | 2.99\% | \$66 | \$14.96 LA |
| 10 | Wood and Things | ACT PD DMS NEW SUSB | 2003-01M | 57.2 | 57.200 | 74.6\% | 4.30\% | 71.0\% | 1,303 | 3.05\% | \$87 | \$14.22 MT |
| 11 | Arc Wood BB | 00-01 BOOK BUYERS OMIT SOME | 2003-01M | 16.0 | 15.999 | 91.2\% | 3.46\% | 74.8\% | 377 | 2.58\% | \$43 | \$14.06 LA |
| 12 | Furniture BB | 2001 BUYERS | 2003-01M | 11.0 | 10.959 | 82.8\% | 3.65\% | 70.1\% | 232 | 2.56\% | \$37 | \$13.83 LA |
| 13 | Natural Magazine | HOT PD DMS NON-AGT | 2003-01M | 18.2 | 18.238 | 62.9\% | 3.50\% | 77.6\% | 311 | 2.71\% | \$55 | \$13.34 MT |
| 14 | Homes and Things | L 6MO DTP ON-AGT MEN | 2003-01M | 15.6 | 15.600 | 86.8\% | 3.22\% | 77.8\% | 339 | 2.50\% | \$62 | \$12.65 LA |
| 15 | HomeWork | ZIP MATCHES | 2003-01M | 45.0 | 44.951 | 80.2\% | 3.23\% | 75.1\% | 876 | 2.43\% | \$65 | \$11.71 LA |
| 16 | Anthonys Magazine | L 30 DAY COA SUBS | 2003-01M | 15.6 | 15.600 | 86.8\% | 3.51\% | 73.1\% | 347 | 2.56\% | \$96 | \$11.62 LA |
| 17 | Argent | L 3MO HOTLINE PAID | 2003-01M | 120.0 | 25.000 | 86.3\% | 3.02\% | 76.7\% | 500 | 2.32\% | \$55 | \$11.50 LA |
| 18 | The Times | 3 MO HL DMS NON-AGT NEW | 2003-01M | 54.0 | 53.964 | 78.9\% | 2.91\% | 75.1\% | 929 | 2.18\% | \$41 | \$11.10 MT |
|  | Grand Totals: |  |  | 804.1 | 709.109 | 79.6\% | 4.14\% | 74.0\% | 17,295 | 3.07\% | \$62 | \$15.52 |

List Portfolio Estimates and Duplicate Counts:

| Total Universe Available: | 804.109 |
| ---: | ---: |
| Total Previously Input: | 662.790 |
| Balance Available: | 95.000 |

Estimated Duplicate Names In Gross Input:
At Minimum Input Level: 0.000
At Maximum Input Level: 144.757

| Database: Magazine Sample Database |  |  |  |
| :---: | :---: | :---: | :---: |
| Report Name: "What-if" |  |  |  |
| Selection: Select all records where Names Mailed ( $M$ ) > 0 ' |  |  |  |
| Notes: After DART optimizes various mailing strategies this report compares summary results. |  |  |  |
| PROJECTION | T: 50K Net plus factor | T: 50K Net Orders | T: Prof/Ord=\$20 |
| GOAL |  |  |  |
| Marketing Cycles: | Initial | Initial | Initial |
| Ranking | Unloaded Profit/Ord | Net Response \% | Unloaded Profit/Ord |
| Target | Net Orders $=50000.000$ | Net Orders $=50000.000$ | Unloaded Profit/Ord $=20.000$ |
| While |  |  |  |
| SETTINGS |  |  |  |
| Contribution Max | 20.0\% | 20.0\% | 20.0\% |
| Initial RAF Size | 5.000 | 5.000 | 10.000 |
| Incremental RAF Size | 5.000 | 5.000 | 5.000 |
| ADJUSTMENTS | Net Response \% X 1.100 | None. | None. |
|  | Mail CPM $=350.000$ |  |  |
| RESPONSE |  |  |  |
| Total Lists Available | 96 | 95 | 83 |
| Lists Used | 96 | 95 | 83 |
| Universe (M) | 3,196.7 | 3,147.5 | 2,779.5 |
| Maximum Names | 2,775.107 | 2,725.904 | 2,439.826 |
| Names Input (M) | 2,612.316 | 2,589.028 | 2,311.996 |
| Merge Purge \% | 77.0\% | 76.9\% | 76.9\% |
| Names Mailed (M) | 2,010.357 | 1,991.838 | 1,778.410 |
| Gross Response \% | 5.33\% | 5.45\% | 5.35\% |
| Gross Orders | 107,221 | 108,593 | 95,087 |
| Payup/Credit Order | 46.7\% | 46.1\% | 37.9\% |
| Net Orders | 50,054 | 50,011 | 36,071 |
| Net Response \% | 2.49\% | 2.51\% | 2.03\% |
| Mailable Balance | 584.351 | 558.436 | 467.545 |
| FINANCIALS |  |  |  |
| Total Revenue | \$1,999,657 | \$1,997,939 | \$1,441,036 |
| Loaded Cost | \$1,269,320 | \$1,328,717 | \$1,146,192 |
| Loaded Profit | \$730,338 | \$669,222 | \$294,844 |
| Ladd Associates |  | DARTexpert V 3.13 |  |

Plan Projection(s): Plan C T: Prof/Ord=\$20
Selection: Select all records where Names Ordered (M) - NEW > '20'
Ranked by Broker, List Name
Performance Totals, Profits and Indices are based on activity through the Initial Marketing Cycle.
Mail Date: 12/15/2002
Return Date:

| Rank | List <br> Name | Selection | Broker | BrokerID\# | Universe $\xlongequal{\frac{\text { Previous }}{\text { Campaign }}}$ | Previous <br> NamesInp | $\underline{\text { Names }}$ | $\begin{array}{r} \text { Base } \\ \text { ListCPM } \end{array}$ | $\begin{array}{r} \text { Net } \\ \underline{\text { Name\% }} \end{array}$ | Charge | $\begin{gathered} \text { Select } \\ \text { Charge } \end{gathered}$ | $\frac{\text { List }}{\text { Cost }}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Arbor Day | L 3MO HOTLINE BYRS/MEMB | LAI |  | 135.0 2002-07M | 5.872 | 29.360 | \$71 | 100.0\% | \$0 | \$0 | \$2,085 |
| 2 | Argent | L 3MO HOTLINE PAID | LAI | Comment2 | 120.0 2003-01M | 5.000 | 25.000 | \$55 | 100.0\% | \$0 | \$0 | \$1,375 |
| 3 | B\&B Magazine | 3 MO HL \& HOME | LAI |  | 21.3 2000-01MF | 21.285 | 21.285 | \$71 | 100.0\% | \$0 | \$0 | \$1,517 |
| 4 | B\&B Magazine | 1st QTR BUS ADDRESS | LAI |  | 31.2 2003-01M | 30.000 | 31.200 | \$65 | 100.0\% | \$0 | \$0 | \$2,018 |
| 5 | BarBQs | Actives | LAI |  | 74.7 2003-01M | 71.850 | 74.724 | \$71 | 100.0\% | \$0 | \$0 | \$5,304 |
| 6 | City Homes | ACT PD DMS NOT PREV USED | LAI |  | 97.3 2000-01MF | 97.287 | 97.287 | \$59 | 100.0\% | \$0 | \$0 | \$5,703 |
| 7 | Consumers Only | 8/01 MEN PD DMS NON-AGT | LAI |  | 24.5 2001-10M | 24.474 | 24.474 | \$36 | 100.0\% | \$0 | \$0 | \$891 |
| 8 | Consumers Only | 8/01 COA | LAI |  | 37.0 2001-10M | 36.990 | 36.990 | \$58 | 100.0\% | \$0 | \$0 | \$2,147 |
| 9 | Consumers Only | L 60DAY MEN PD AGT DMS | LAI |  | 52.0 2000-09M | 95.028 | 51.964 | \$57 | 100.0\% | \$0 | \$0 | \$2,960 |
| 10 | Consumers Only | L 4MO PD DMS MEN | LAI |  | 121.6 2003-01M | 116.910 | 98.004 | \$66 | 100.0\% | \$0 | \$0 | \$6,503 |
| 11 | Expires | ALL DTP NON-AGT 1st HALF 01 | LAI |  | 49.1 2001-07M | 69.681 | 49.115 | \$20 | 100.0\% | \$0 | \$0 | \$1,000 |
| 12 | Fix It Yourself | ACTIVES | LAI |  | 99.5 2000-01MF | 99.497 | 99.497 | \$41 | 100.0\% | \$0 | \$0 | \$4,124 |
| 13 | Homes and Things | L 6MO DMS MEN | LAI |  | 31.9 2001-07M | 31.918 | 31.918 | \$95 | 100.0\% | \$0 | \$0 | \$3,032 |
| 14 | Homes and Things | 30DAY HL PD SUBS | LAI |  | 46.3 2002-02H | 60.667 | 46.262 | \$100 | 0.0\% | \$9 | \$8 | \$4,025 |
| 15 | Homes and Things | ACTIVE SUB COA | LAI |  | 160.8 2000-01MF | 232.674 | 160.768 | \$85 | 100.0\% | \$0 | \$0 | \$13,725 |
| 16 | Homes Monthly | 3MO COA | LAI |  | $41.02002-02 \mathrm{H}$ | 40.000 | 40.993 | \$66 | 85.0\% | \$9 | \$8 | \$2,683 |
| 17 | Homes Monthly | 3MO HL PD DMS NON-AGT | LAI |  | 45.9 2002-02H | 40.000 | 45.879 | \$102 | 85.0\% | \$9 | \$8 | \$4,407 |
| 18 | HomeWork | 30DAY HL PD SUBS NON-AGT | LAI |  | 43.5 2002-02H | 25.000 | 43.490 | \$102 | 65.0\% | \$9 | \$8 | \$4,347 |
| 19 | HomeWork | ZIP MATCHES | LAI |  | 45.0 2003-01M | 43.222 | 35.000 | \$65 | 100.0\% | \$0 | \$0 | \$2,276 |
| 20 | Jan 90 Multi All | USED HOME MAG MULTI RESP | LAI |  | 80.2 2000-07MF | 80.219 | 80.005 | \$20 | 100.0\% | \$0 | \$0 | \$1,605 |
| 21 | Masters Publication | GARDEN 1MO HOTLINE \$50+ | LAI |  | 75.0 2002-07M | 5.831 | 29.155 | \$72 | 100.0\% | \$0 | \$0 | \$2,095 |
| 22 | Mister Fixit | L3MO HOTLINE 30 DAY BUYERS | LAI |  | 59.0 2002-07M | 5.949 | 29.745 | \$87 | 100.0\% | \$0 | \$0 | \$2,585 |
| 23 | Mister Fixit | 30DAY COA | LAI |  | 43.5 2002-02H | 40.000 | 43.526 | \$102 | 65.0\% | \$9 | \$8 | \$3,371 |
| 24 | Mister Fixit | ZIP MATCHES | LAI |  | 85.6 2000-07MF | 85.640 | 85.640 | \$71 | 100.0\% | \$0 | \$0 | \$6,056 |
|  |  |  | LAI (24) |  | 1,620.8 | 1,364.994 | 1,311.281 | \$69 | 91.7\% | \$2 | \$2 | \$85,833 |

Plan Projection(s): Plan A T: 50K Net Orders
Test List Portfolio: Test Panels
Donor List Selection: Use Specified Plan Projection Lists
List name quantity option: Proportion based on each List's available names

| Rank | List Name | Selection | Names Mailed | Gross Orders | Payup/ GOrder | Net Orders | Main Names | Test Names | Index | Panel A | Panel | Panel | $\underset{D}{\text { Panel }}$ | Panel |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Homes and Things | ACTIVE SUB COA | 123.663 | 8,109 | 46.8\% | 3,794 | 112.832 | 10.831 | 10.8 | 2.166 | 2.166 | 2.166 | 2.166 | 2.167 |
| 2 | Science at Home | ACTIVE PD DMS | 102.671 | 5,657 | 33.3\% | 1,885 | 93.678 | 8.993 | 9.0 | 1.799 | 1.799 | 1.799 | 1.799 | 1.797 |
| 3 | Consumers Only | L 4MO PD DMS MEN | 94.669 | 3,065 | 75.6\% | 2,317 | 86.377 | 8.292 | 8.3 | 1.658 | 1.658 | 1.658 | 1.658 | 1.660 |
| 4 | Science Book Club | ACTIVE BUYERS | 88.529 | 2,907 | 74.5\% | 2,165 | 80.775 | 7.754 | 7.8 | 1.551 | 1.551 | 1.551 | 1.551 | 1.550 |
| 5 | Fix It Yourself | ACtives | 76.533 | 4,189 | 50.5\% | 2,117 | 69.830 | 6.703 | 6.7 | 1.341 | 1.341 | 1.341 | 1.341 | 1.339 |
| 6 | City Homes | ACT PD DMS NOT PREV USED | 74.833 | 3,466 | 43.9\% | 1,522 | 68.279 | 6.554 | 6.6 | 1.311 | 1.311 | 1.311 | 1.311 | 1.310 |
| 7 | Mister Fixit | ZIP MATCHES | 65.874 | 3,113 | 41.3\% | 1,286 | 60.104 | 5.770 | 5.8 | 1.154 | 1.154 | 1.154 | 1.154 | 1.154 |
| 8 | BarBQs | Actives | 61.371 | 3,082 | 74.9\% | 2,308 | 55.996 | 5.375 | 5.4 | 1.075 | 1.075 | 1.075 | 1.075 | 1.075 |
| 9 | Arc Woodworking | WOODWORK BB 99-OUTDOOR | 45.385 | 2,753 | 26.1\% | 718 | 41.410 | 3.975 | 4.0 | 0.795 | 0.795 | 0.795 | 0.795 | 0.795 |
| 10 | Wood and Things | ACT PD DMS NEW SUSB | 42.660 | 1,998 | 71.7\% | 1,433 | 38.923 | 3.737 | 3.7 | 0.747 | 0.747 | 0.747 | 0.747 | 0.749 |
| 11 | The Times | 3 MO HL DMS NON-AGT NEW | 42.556 | 1,342 | 75.6\% | 1,015 | 38.829 | 3.727 | 3.7 | 0.745 | 0.745 | 0.745 | 0.745 | 0.747 |
| 12 | The Nursery | L 6MO MEN BUYERS | 41.328 | 1,967 | 35.5\% | 698 | 37.708 | 3.620 | 3.6 | 0.724 | 0.724 | 0.724 | 0.724 | 0.724 |
| 13 | Consumers Only | L 60DAY MEN PD AGT DMS | 39.971 | 3,100 | 23.0\% | 714 | 36.470 | 3.501 | 3.5 | 0.700 | 0.700 | 0.700 | 0.700 | 0.701 |
| 14 | HomeWork | 30DAY HL PD SUBS NON-AGT | 38.793 | 2,600 | 43.4\% | 1,129 | 35.395 | 3.398 | 3.4 | 0.680 | 0.680 | 0.680 | 0.680 | 0.678 |
| 15 | Expires | ALL DTP NON-AGT 1st HALF 01 | 37.779 | 1,664 | 53.0\% | 882 | 34.470 | 3.309 | 3.3 | 0.662 | 0.662 | 0.662 | 0.662 | 0.661 |
| 16 | HomeWork | ZIP MATCHES | 36.064 | 1,127 | 75.0\% | 845 | 32.905 | 3.159 | 3.2 | 0.632 | 0.632 | 0.632 | 0.632 | 0.631 |
| 17 | The Science Club | 30DAY HL SUBS DMS NON-AGT | 35.410 | 2,060 | 34.6\% | 712 | 32.309 | 3.101 | 3.1 | 0.620 | 0.620 | 0.620 | 0.620 | 0.621 |
| 18 | Homes Monthly | 3MO HL PD DMS NON-AGT | 33.868 | 2,295 | 45.0\% | 1,033 | 30.902 | 2.966 | 3.0 | 0.593 | 0.593 | 0.593 | 0.593 | 0.594 |
| 19 | Science at Home | hotline balance | 31.300 | 1,288 | 71.1\% | 916 | 28.558 | 2.742 | 2.7 | 0.548 | 0.548 | 0.548 | 0.548 | 0.550 |
| 20 | Consumers Only | 8/01 COA | 28.453 | 1,727 | 33.7\% | 582 | 25.961 | 2.492 | 2.5 | 0.498 | 0.498 | 0.498 | 0.498 | 0.500 |
|  | Total Net Names: |  |  |  |  |  | 1,041.710 | 100.000 | 100.0 | 19.999 | 19.999 | 19.999 | 19.999 | 20.004 |
|  | Composition: |  |  |  |  |  | 91.2\% | 8.8\% |  |  |  |  |  |  |
|  | Expected Gross Response \%: |  |  |  |  |  | 5.04\% | 5.04\% |  | 5.04\% | 5.04\% | 5.04\% | 5.04\% | 5.04\% |
|  | Expected Gross Orders: |  |  |  |  |  | 52,471 | 5,036 |  | 1,007 | 1,007 | 1,007 | 1,007 | 1,008 |
|  | Expected Net Response \%: |  |  |  |  |  | 2.46\% | 2.46\% |  | 2.46\% | 2.46\% | 2.46\% | 2.46\% | 2.46\% |
|  | Expected Net Orders: |  |  |  |  |  | 25,616 | 2,460 |  | 492 | 492 | 492 | 492 | 492 |

Plan Projection(s): Plan C T: Prof/Ord=\$20
Selection: Select all records where Names Mailed (M) > '30'
Ranked by Descending Unloaded Profit/Ord
Performance Totals, Profits and Indices are based on activity through the Initial Marketing Cycle.
Plan Projection created from NEW CAMPAIGN
Plan Projection and Field Target Performance Totals, Profits and Indices based on activity through the Initial Marketing Cycle.
Plan Projection Records Ranked by Descending Unloaded Profit/Ord
Promotion Target: Unloaded Profit/Ord $=20.000$
Response Attrition: Initial RAF size: 10.000. Incremental RAF list size: 5.000 .

Notes: MAIL CPM = \$375
BILL COST PER GROSS ORDER = \$1


## DARTEXpert

## FEATURES AND SPECIFICATIONS

## DATABASE ENGINE

- Stores direct marketing list records in one comprehensive easily accessible database.
- Holds over 280 data items per record including market and selection classifiers
- Calculates profit on unloaded, loaded and fully loaded basis
- Tracks lifetime value through 5 marketing cycles
- Computes response and profit indices for relative performance analysis
- Easily configured to fit user nomenclature and calculations


## DATA MANAGEMENT

- Master tables for consistent naming of lists and market classifiers
- Direct data load from order entry sources
- Provides default values, data description preferences, constants and factoring for global entry and quick "what-if" analysis


## MANAGEMENT REPORTING

- Powerful analytical report generator or analysis, presentation and action
- Multiple list ranking hierarchy
- Unlimited segmentation analysi
- Statistical test panel analysis
- Reports automatically emailed and saved in Excel format.


POWERFUL PLANNING TOOL

- Uses decision rules to rank lists according to expected performance in future promotions
- Optimizes list selection and mail volumes according to promotion response and profit goals
- Projects response through 3 response tiers-inquiry (or "clickthrus", gross, and net orders.
- "What-if" analysis
- Specifies test panel allocations
- Generates promotion budgets

SYSTEM REQUIREMENTS

- $1 \mathrm{GHz}+$ Pentium IV
- 1 GB RAM
- 100 MB free storage
- XP, Vista, Win7, Win8, Win10
- Can also be accessed on the Web using Citrix and Windows Terminal servers

